

## SERVICE DESCRIPTION

# Infrastructure Services

**Strategy** – Assess current technology strategy and alignment of IT with key business objectives. Remediate existing IT plans and develop long term technology strategy based on cost effective business service delivery.

**Technology Advisory Services** – Provide senior engineers to assess current technology positions and align IT driven services with business objectives via the adoption of improved technology and processes.

**Network Design** – Perform needs assessment, design, implementation, and management of LAN/WAN services. Offerings include self-managed and ITEV-managed, and monitored solutions. Product focus on Cisco, including router, firewall, and Network Access Control devices. Other services include hosted solutions, network monitoring, and vendor selection and management.

**Tool Evaluation/Selection** – Objective assessment of hardware and software based on individualized needs assessment. Accomplished via an ITEV standard process utilizing the balanced scorecard approach.

**Migrations** – Full lifecycle services for transition to new platforms and/or platform upgrades. ITEV offers assistance in developing migration strategy, vetting existing migration plans, creation of executive level technology overviews supporting funding requests, technical migration execution, and project management.

**Virtualization** – Product experts in both VMware and Microsoft Virtual Server environments. Services include assessment of current infrastructure, incorporation of virtualization into an effective Disaster Recovery strategy, high availability, construction and management of the virtual environment, and project management.

**Data Center** – Services include assessment of current facilities, development of long term data center strategy, cost mitigation and green data center initiatives, data center relocation planning and execution.

**Security** – Assess, develop, and deploy processes and technology supporting data, edge network, and user security. Product focus: Active Directory, Cisco networking, Firewall product, and Single Sign on Integration.

**Disaster Recovery** – Review and improve existing DR processes and technology, develop new Disaster Recovery solutions based on Business Continuity plans, and full DR lifecycle development including BIA assessment, DR plan development, executive alignment, technology implementation and project management.

**VOIP** – Manage, enhance, and maintain VOIP phone systems and supporting technologies. Design and manage VOIP associated LAN/WAN infrastructure and supporting telephony and datacomm vendors.

**Identity Management** – Design and implement technologies and processes supporting secure identity management including biometric and card based access solutions, Single sign-on user security, and Service/Application integration. Implementations based on customer process mapping and analysis.

**SharePoint** – SharePoint portal solutions based on analysis of business requirements with a focus on delivering high value business intelligence and shared workspace via effective data management.

**Active Directory Implementation/Upgrade** – Design/implement/migrate new Active Directory services, and remediate existing Active Directory structures with a focus on alignment of the AD design with current and planned business segmentation. IT Evolution specializes in M&A driven Active Directory fusions and separations.

We offer a free, half-day evaluation which includes an executive summary of observations and recommendations for helping you better understand infrastructure opportunities to reduce IT costs and improve IT performance.

## ABOUT IT EVOLUTION:

Serving Pennsylvania, New Jersey and Delaware companies for more than 15 years, IT Evolution provides information technology services. The firm provides a full spectrum of IT services including IT consulting, data management, program/project management and infrastructure services and support. IT Evolution has senior, experienced, local resources delivering solutions that are right-sized for its clients' needs. The company's motto is, "We can help" and is recognized as one of the fastest growing companies by the Philadelphia 100, South Jersey 25 and INC 500/5000. For more information, please visit [www.itevcorp.com](http://www.itevcorp.com) or call toll-free at 888-464-1845.